



ANNUAL REPORT 2021-2022

Riverside County Regional Park and
Open-Space District



**Parks
Make
Life
Better!**
.....





AWARDS

2022 CPRS Award of Excellence – The Hive, Virtual Adventures

2021 CA Trails and Greenways Award – Salt Creek Trail

SHINING STARS

Employee of the Year: Mary Ruth Johnson, Office Assistant – Santa Rosa Plateau Visitor Center

Volunteer(s) of the Year: Kevin Korn – Lake Cahuilla Veterans Regional Park

GENERAL MANAGER'S AWARDS

Employee: Marlene Merrill, Public Information Specialist – Marketing Division

Employee: Eric Boor, Volunteer Services Coordinator - Emergency Operations

Volunteer: Steve Lusky – Santa Rosa Plateau

BOARD OF DIRECTORS

Kevin Jeffries, District 1

Karen Spiegel, District 2, Vice Chair

Chuck Washington, District 3, Chair

V. Manuel Perez, District 4

Jeff Hewitt, District 5

COUNTY EXECUTIVE LEADERSHIP

Jeff Van Wagenen, County Executive Officer

Juan Perez, Chief Operating Officer

Charissa Leach, Assistant County Executive Officer – Public Works & Community Services

DISTRICT EXECUTIVE LEADERSHIP

Kyla Brown, Parks Director/General Manager

Dustin McLain, Chief – Parks & Resources

Robert Williams, Chief - Business Operations

Tony Pierucci, Chief - Planning, Development & Interpretation

Michael Alferez, Fiscal Manager

DISTRICT ADVISORY COMMISSION

Patricia “Trixie” Anderson, District 1, Vice Chair

Mark Balys, District 1

Daniel Hake, District 2

Bart Moreno, District 2

Anthony Migliore, District 3

Robin Reid, District 3

Bob Grady, District 4, Colorado River Valley

Daniel “Hugh” Van Horn, District 4

Rudy Cruz-Gutierrez II, District 4

Vacant, District 5

Thomas Giedroyce, District 5, Chair

HISTORICAL COMMISSION

Ruth Atkins, District 1

Joyce Hohenadl, District 1, Chair

Vacant District 2

Steve Lech, District 2, Vice-Chair

Kim Jarrell Johnson, Member-at-Large

Vacant District 3

Bonnie Martland, District 3

Maureen Media Boren, District 4

Stephanie Renee Brown, District 4

Vacant, District 5

Mario Garai, District 5

MESSAGE

FROM THE GENERAL MANAGER

Friends and supporters of RivCoParks,

It is my pleasure to share the 2021-22 Annual Report which highlights the accomplishments, current financial status, and challenges that we faced this past year. By far the most significant takeaway is that we are well on our way back after the impacts of the pandemic. Employee engagement remained high as we worked collaboratively with partners to expand services, re-open facilities, and serve more people.

If you recall, we learned the hard way in 2019/20 that our minimum reserve level was not enough to help us weather the impacts of the pandemic. We have worked hard the last two years to improve our resiliency and we've managed to improve our operating reserves the past two years. In fact, we're expecting to have a 20% increase in our reserves this year, setting us up for better recovery from emergencies like wildfires, floods, and health related crises.

One of the exciting initiatives we've embarked on this year has been the Santa Ana River Homeless Solutions Collaborative. RivCoParks partnered with elected leaders, housing and homeless solutions providers, and both public and private organizations to improve our relationships and communication and work toward a shared mission. Working together, we set goals for rehousing encampment residents living in the river bottom; removing encampments; conducting clean-ups, repairs, and habitat restoration; and establishing tools to prevent reoccurrence of encampments. This collaborative sets a good example of how to build resilient systems of support for shared complex situations. Collectively, the group has engaged with over 300 individuals, connecting them with housing, employment, and health-related services.

As you read through this report, I hope you enjoy learning more about what we do as an organization dedicated to managing and interpreting the beautiful places we collectively call "parks" throughout the county. Whether it's protecting sensitive habitat and the wildlife that call Riverside County home, interpreting those resources for people to understand and appreciate, or creating recreational opportunities for individuals and families of all kinds to experience the outdoors - you will see we accomplish an awful lot with few resources. I encourage you to explore ways to get involved by visiting one of our awe-inspiring facilities, following and supporting us on social media, or visiting our website to discover how you can give back by joining us as an employee or volunteer. Thank you for continuing to support RivCoParks.

Respectfully,



Kyla Brown

General Manager | Parks Director





Cub Scout Troop 300 birding hike at Lake Skinner

TACTICS / NARRATIVE

“Tactics” are the specific adopted goals, or items, to be achieved during the year.

Accomplishments

- Initiate Cultural Resources Survey
- Implement new point-of-sale/reservation system
- Initiate nature education/interpretive services plan
- Develop comprehensive legislative priorities for inclusion in the County’s legislative platform at the state and federal levels
- Provide/Improve internet and Wi-Fi solutions to park sites for District and customers
- Apply for and utilize awarded Prop 68 grant funds
- Implement Jurupa Ditch reliability solution/plan
- Develop financial strategy for project funding
- Develop and reconcile capital assets and construction-in-progress projects in PeopleSoft
- Launch new/updated Intranet site for employee and volunteer use
- Implement Branding Policy
- Develop internal employee training videos for common needs
- Implement employee engagement and retention plan
- Implement RivCoPro District-wide to improve efficiencies in the purchasing of goods and services

Incomplete Tactics

- Develop Santa Ana River Unified Management Plan (*on-going*)
- Redevelop/Update Hidden Valley Management Plan (*on-going*)
- Implement coordinated planning with RivCoParks Foundation
- Finalize Risk & Environmental Assessment for Lake Cahuilla and develop long-term operational plan (*on-going*)
- Update District Strategic Plan (*on-going*)
- Begin comprehensive plan update based upon District inventory and strategic plan
- Implement employee mentoring/cross training program



18
AWARDED
GRANTS

Statewide Park Program
StageCoach Stop Park @ Gilman Ranch

Patrick Leahy Bulletproof Vest Partnership
Ranger Protective Gear

Coastal Conservancy
SART Phase 4 Alcoa Dike

Outdoor Equity Program
Lakeland Village River Ramblers

CalFire Fire Prevention Program
Hazardous Fuels Reduction

Per Capita Program

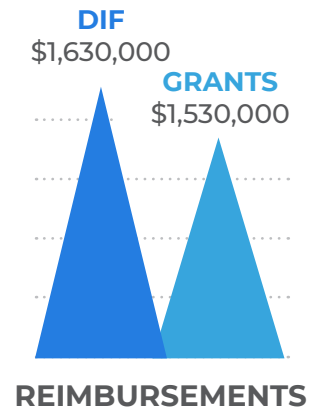
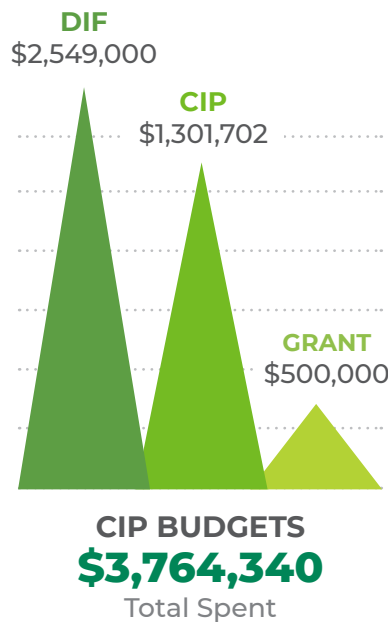
- Lawler Lodge Repaving/Reroofing Project
- Mayflower Sewer
- Rancho Jurupa Park Expansion/Lift Station Upgrade
- Trujillo Adobe Preservation Shelter
- Lake Skinner Campground Improvements

American Rescue Plan Act (ARPA)*

- Jurupa Ditch
- Rancho Esperanza Cabins
- Lake Skinner Sewer
- Lake Skinner Repaving
- Rancho Jurupa Park Repaving
- D4 Regional Park Feasibility Study
- OHV Feasibility Study
- Tourism/Economic Recovery Program



Adobe Trujillo shelter



PROJECTS

5 Projects Completed

- OHV Tier 3 Feasibility Study
- Lake Skinner Lift Station #1 Replacement
- RJU Lake Improvements - Pump
- Harford Springs Trailhead
- CAL OES Repairs to Hurkey Creek

13 Projects In Progress

- Trujillo Adobe Preservation Plan
- Lawler Lodge Re-roofing
- Hidden Valley Shade Shelters & SART Staging Area
- Santa Ana River Trail (multiple phases)
- Lake Skinner Boat Launch #1 Engineering
- Lawler Lodge/Lawler Alpine Repaving
- Mayflower Sewer Project
- Gilman – Site Master Planning
- D4 Park Feasibility Study
- Butterfield Trail – Stoffer Property Planning
- Kabian OHV Restoration Project
- Tier 4 OHV Feasibility Study
- SART Phase 7 Hidden Valley-Engineering



15
GRANTS
APPLIED
FOR

Coastal Conservancy
SART Phase 4 Alcoa Dike

Coastal Conservancy Wildfire Resilience Program
Hidden Valley Wildlife Area Fuels Reduction

Regional Park Program
Santa Ana Watershed Ecological Outpost at Hidden Valley Nature Center

Outdoor Equity Program
Lakeland Village River Ramblers

CalFire Fire Prevention Program
Hazardous Fuels Reduction

Habitat Conservation Fund Wildlife Area Activities Program
Knee-High Naturalists

Recreational Trails Program
Butterfield Overland Trail

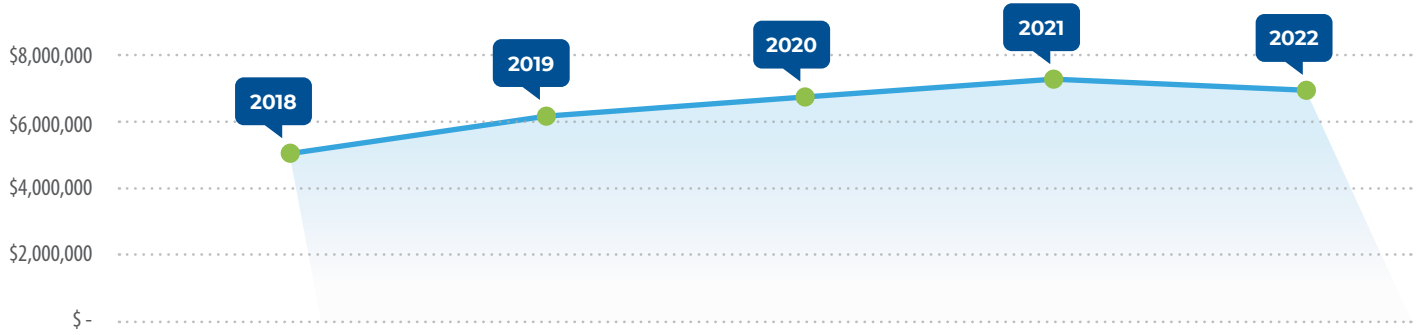
Urban Greening Program
Trujillo Adobe "Hermosa Historia" Beautification Project

Land and Water Conservation Fund
Rancho Jurupa Park Fitness Area Expansion

California Museum Grant Program
"Kill the Indian, Save the Man" Native American Boarding Schools Travelling Exhibit

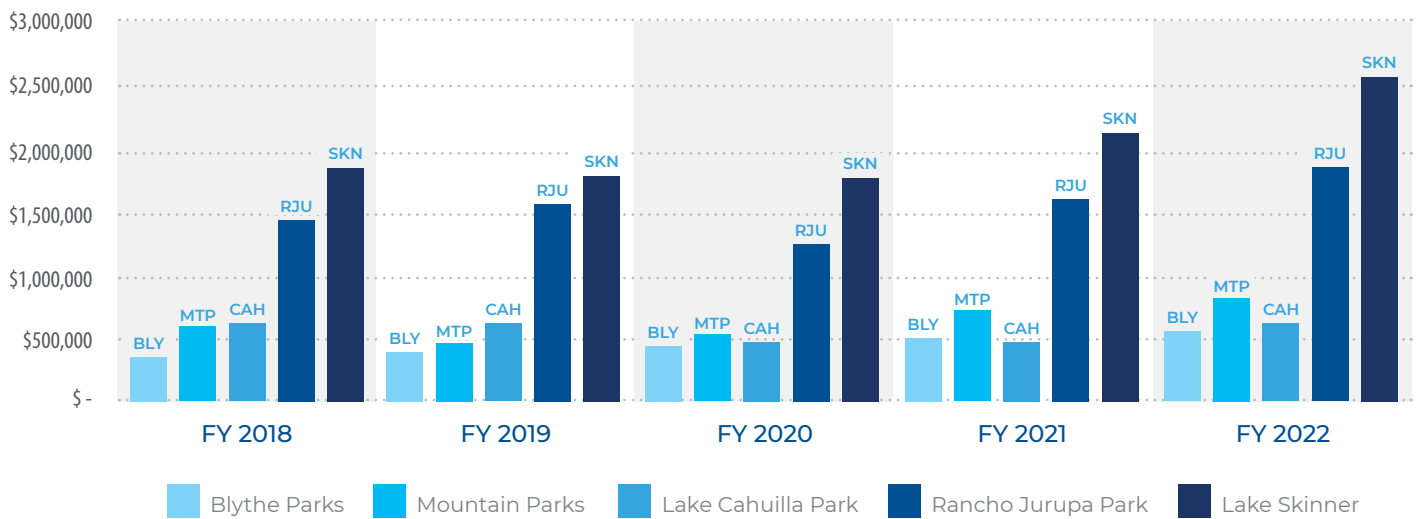
*Allocated/Awarded

ANNUAL PROPERTY TAX REVENUES

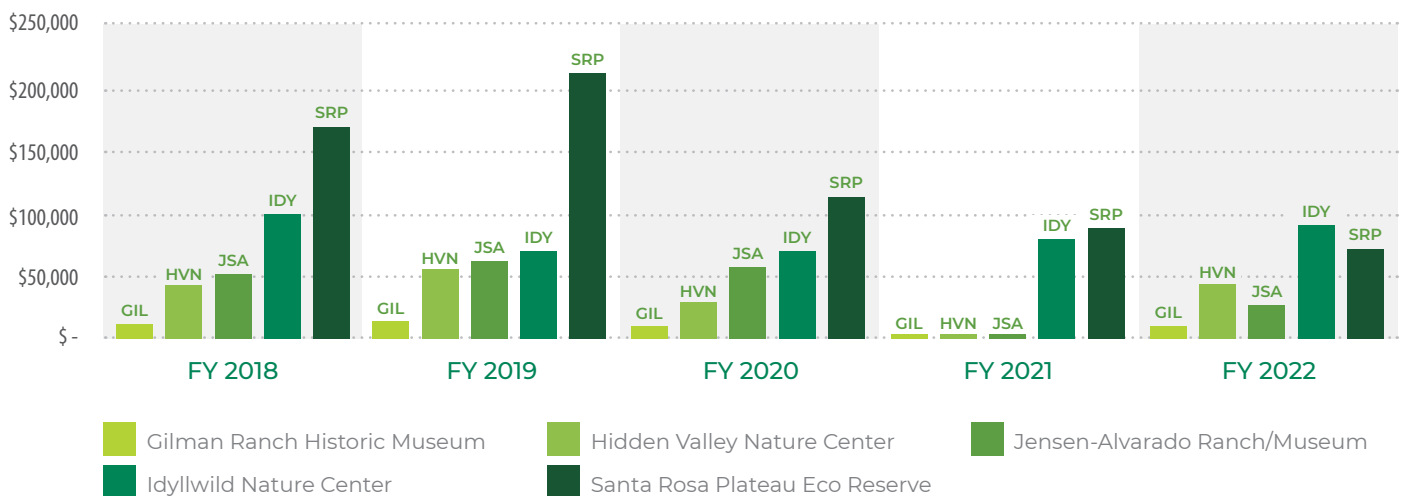


Property Tax Revenue has shown steady growth over the last five years, funding core services of the District.

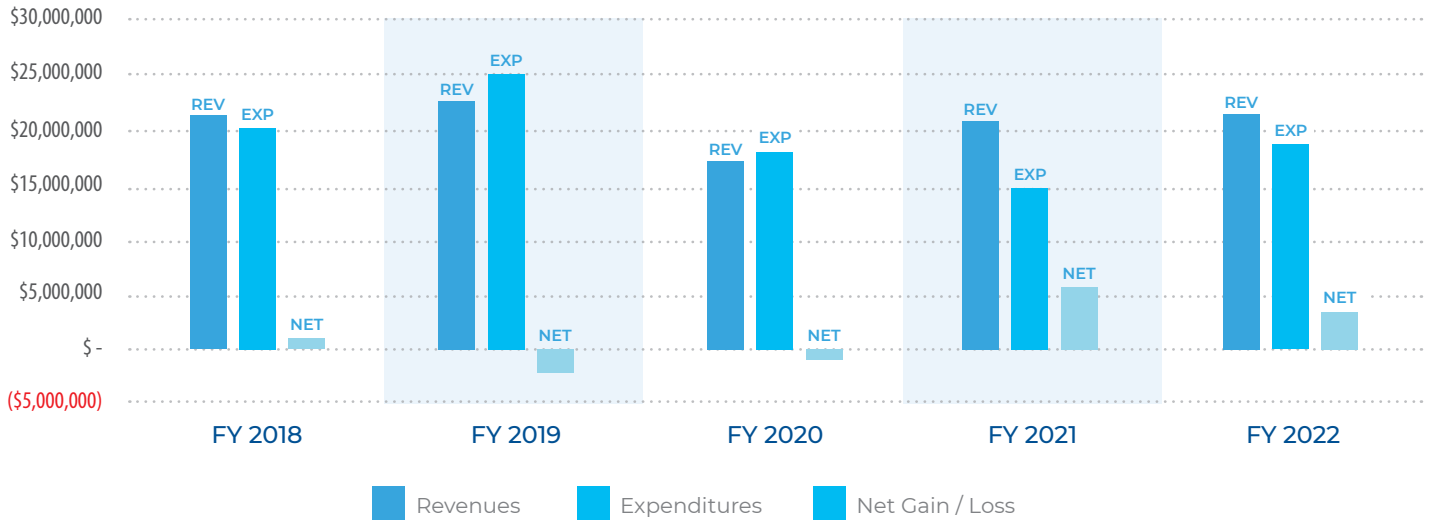
REGIONAL PARK ANNUAL REVENUES



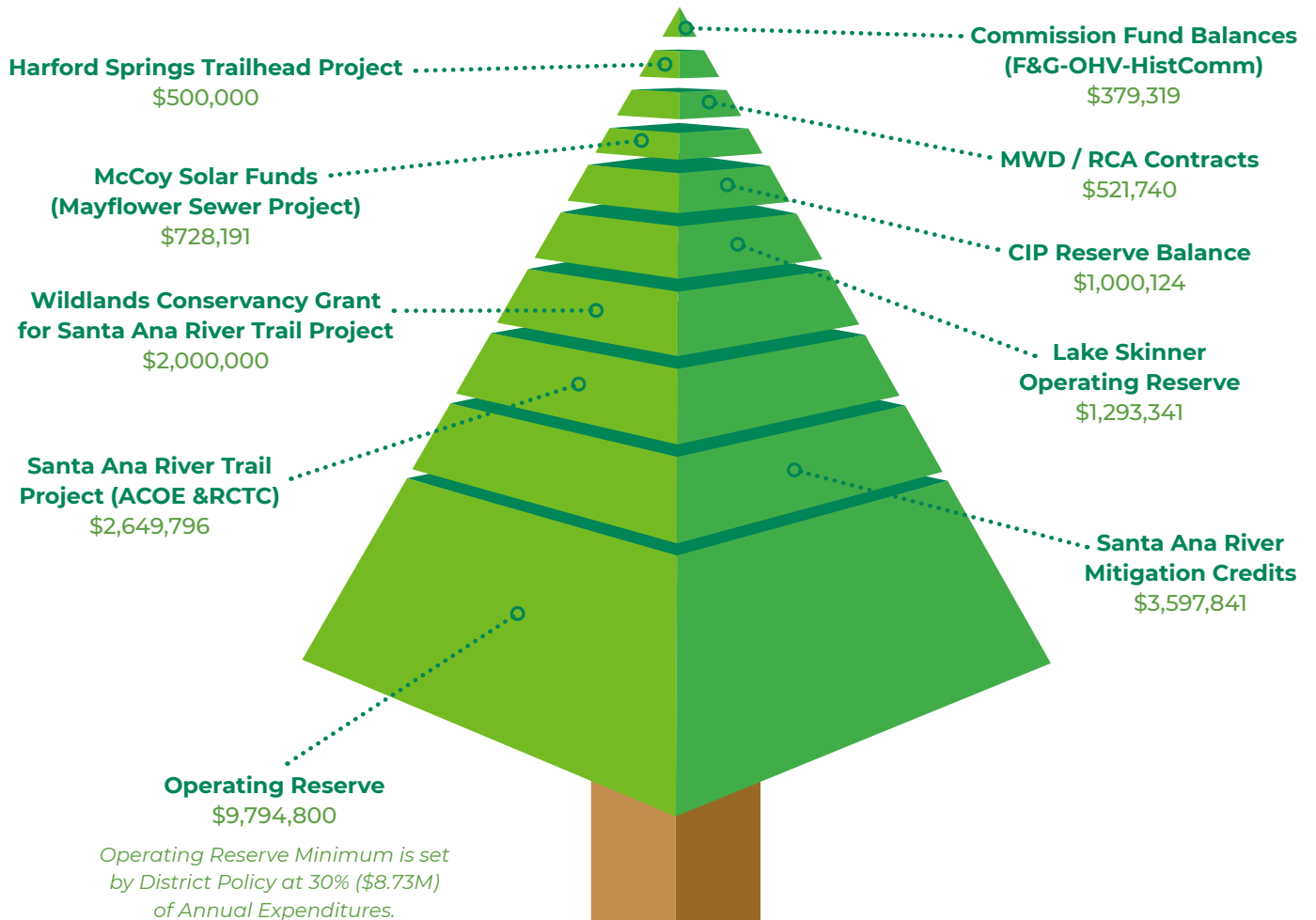
INTERPRETIVE & HISTORIC SITE REVENUES



REVENUE vs EXPENSE ANNUALLY



RESERVE FUND BALANCE BREAKDOWN YEAR-END 2021-2022

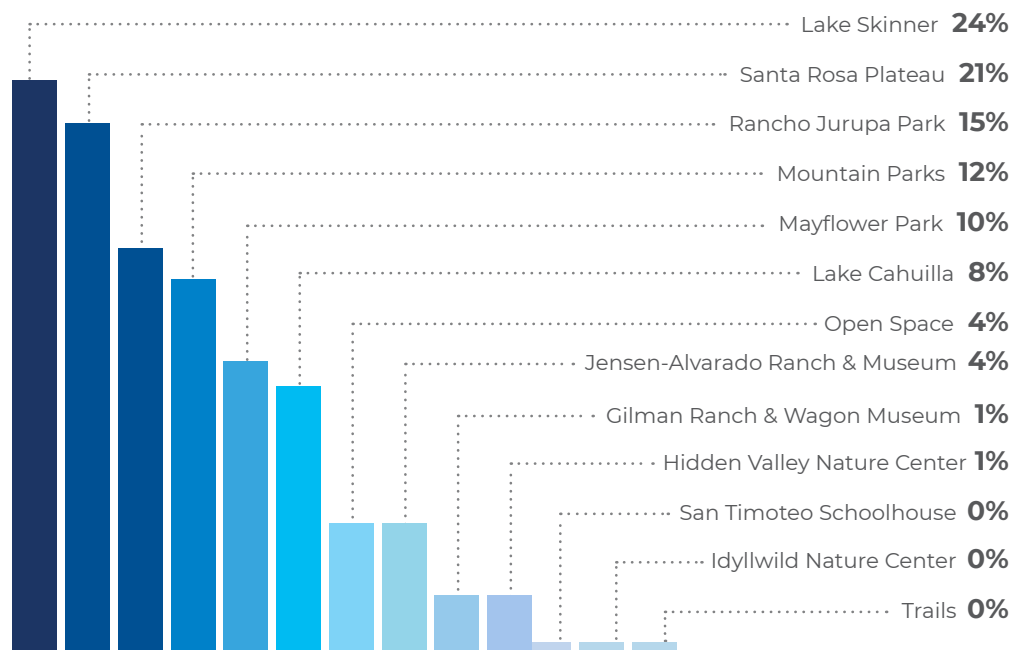


RivCoParks Map



Nature Centers
 Historic Sites
 Wildlife Areas (open-space)
 Campgrounds
 Other Park Facilities

- 1** BOX SPRINGS MOUNTAIN RESERVE
- 2** DOUBLE BUTTE RESERVE
- 3** GILMAN HISTORIC RANCH & WAGON MUSEUM
- 4** HARFORD SPRINGS RESERVE
- 5** HIDDEN VALLEY WILDLIFE AREA / NATURE CENTER
- 6** HURKEY CREEK PARK
- 7** IDYLLWILD REGIONAL PARK
- 8** IDYLLWILD NATURE CENTER
- 9** IODINE SPRINGS RESERVE
- 10** JENSEN-ALVARADO HISTORIC RANCH & MUSEUM
- 11** JOHNSON RANCH RESERVE
- 12** KABIAN RESERVE
- 13** LAKE CAHUILLA VETERANS REGIONAL PARK
- 14** LAKE SKINNER RECREATION AREA
- 15** LAWLER ALPINE CABINS
- 16** LAWLER LODGE
- 17** MAYFLOWER REGIONAL PARK
- 18** McCALL MEMORIAL PARK
- 19** MULTI-SPECIES RESERVE
- 20** NORTON YOUNGLOVE RESERVE
- 21** PARK HEADQUARTERS / CRESTMORE MANOR
- 22** RANCHO JURUPA REGIONAL PARK
- 23** SAN TIMOTEO CANYON SCHOOLHOUSE
- 24** SANTA ANA RIVER WILDLIFE AREA
- 25** SANTA ROSA PLATEAU ECOLOGICAL RESERVE / SYLVAN MEADOWS



VOLUNTEER HOURS
\$1.6 MILLION
 Total value of volunteer hours



MARKETING TOUCHPOINTS
7.6M TOTAL



2.16 RANGERS
 per 10k acres managed

GUEST SURVEY STATS
85% FAVORABLE RATE overall

51% USED ONLINE reservation system



OPEN-SPACE



130
ENCAMPMENTS
documented

35
MILES
of trails
patrolled



5 
FIRES
responded
to

104
RESPONSES
to cooking
fires/grills

136
OHV
contacts



21
VEHICLES
removed



552
PLANTS
installed

36.5
ACRES
invasive plants
removed



2.2
ACRES
restored

OUTREACH EFFORTS

86
ENCAMPMENT
engagements
with MDT



10
ENCAMPMENTS
cleared/cleaned up

3 LARGE TRASH
clean ups

366
CUBIC YARDS
trash/debris removed



2
EVACUATIONS
for rain/flood/fire
events

OPEN-SPACE



204

OHV CONTACTS
(includes SAR total)



5

CITATIONS
issued



113

TRAIL MILES
patrolled

Southwestern Riverside County
MULTI-SPECIES RESERVE



150

PLANTED
native riparian
trees & shrubs

500

ACRES MOWED
non-native grassland

3

ACRES
REMOVED
invasive tamarisk

135

ACRES
of prescribed
burns



1200

PATROL HOURS

150

FEET
of barbed wire
replaced



5

ACRES
restored of Stephen's
kangaroo rat habitat

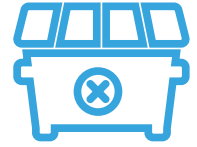
OPEN-SPACE / NATURAL RESOURCES

RCA MHSCP



7

ABANDONED
vehicles towed



5.23

TONS
of trash removed



18

HOMELESS
encampments
cleared



123

CONTACTS
made for illegal
OHV activities



113

ACRES
cleared of illegal
marijuana groves

>106

FENCE REPAIRS

7

GATES
installed



2

MILES
of new fence
installed

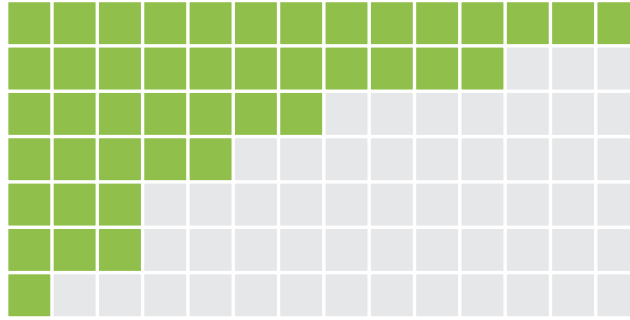
>16

BREACHED GATES
rescued

REGIONAL PARKS

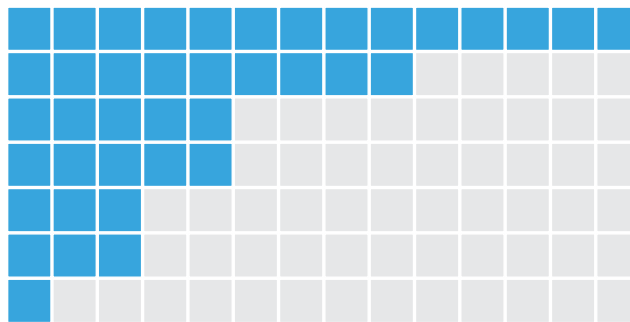


290K CAMPING ATTENDEES



35% Lake Skinner
 26% Rancho Jurupa
 12% Hurkey Creek
 9% Mayflower
 8% Idyllwild
 8% Lake Cahuilla
 >1% McCall

119K GENERAL VISITORSHIP



45% Lake Skinner
 30% Rancho Jurupa
 10% Hurkey Creek
 10% Mayflower
 6% Idyllwild
 6% Lake Cahuilla
 >1% McCall

PARK USERS



108K
 NIGHTS BOOKED
 attendance
31%
 occupancy rate



216K
 POUNDS
 material recycled



4.5K
 SNOWPLAY
 visitorship

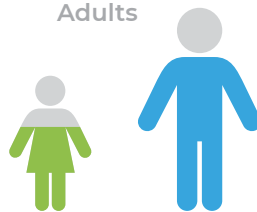


40K
 POUNDS
 of fish stocked

56K

FISHING
 attendance

88%
 Adults

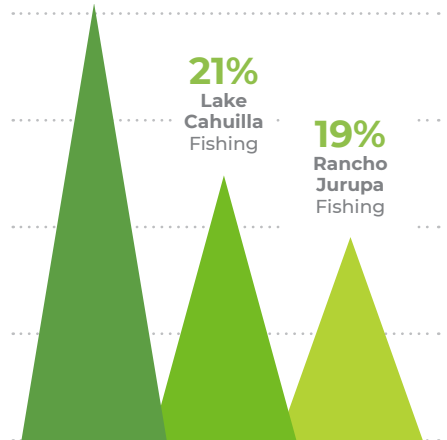


12%
 Children

60%
 Lake Skinner
 Fishing

21%
 Lake Cahuilla
 Fishing

19%
 Rancho Jurupa
 Fishing



FISHING ATTENDANCE

>100K
GENERAL VISITORS



Wild West Festival at Gilman Ranch



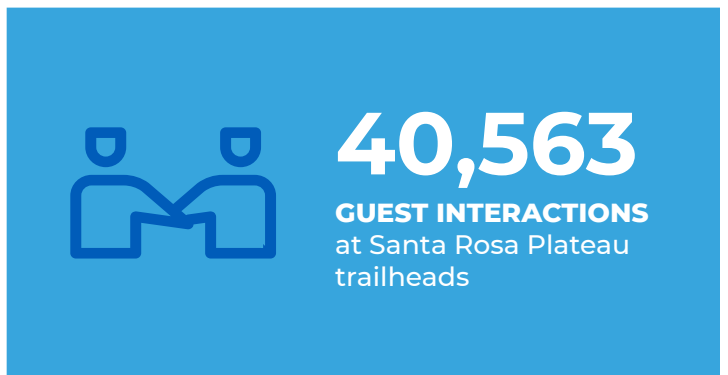
>15K
VOLUNTEER
hours logged



16,236
INTERPRETIVE PROGRAM
participants



Twilight Tales at Hidden Valley Nature Center



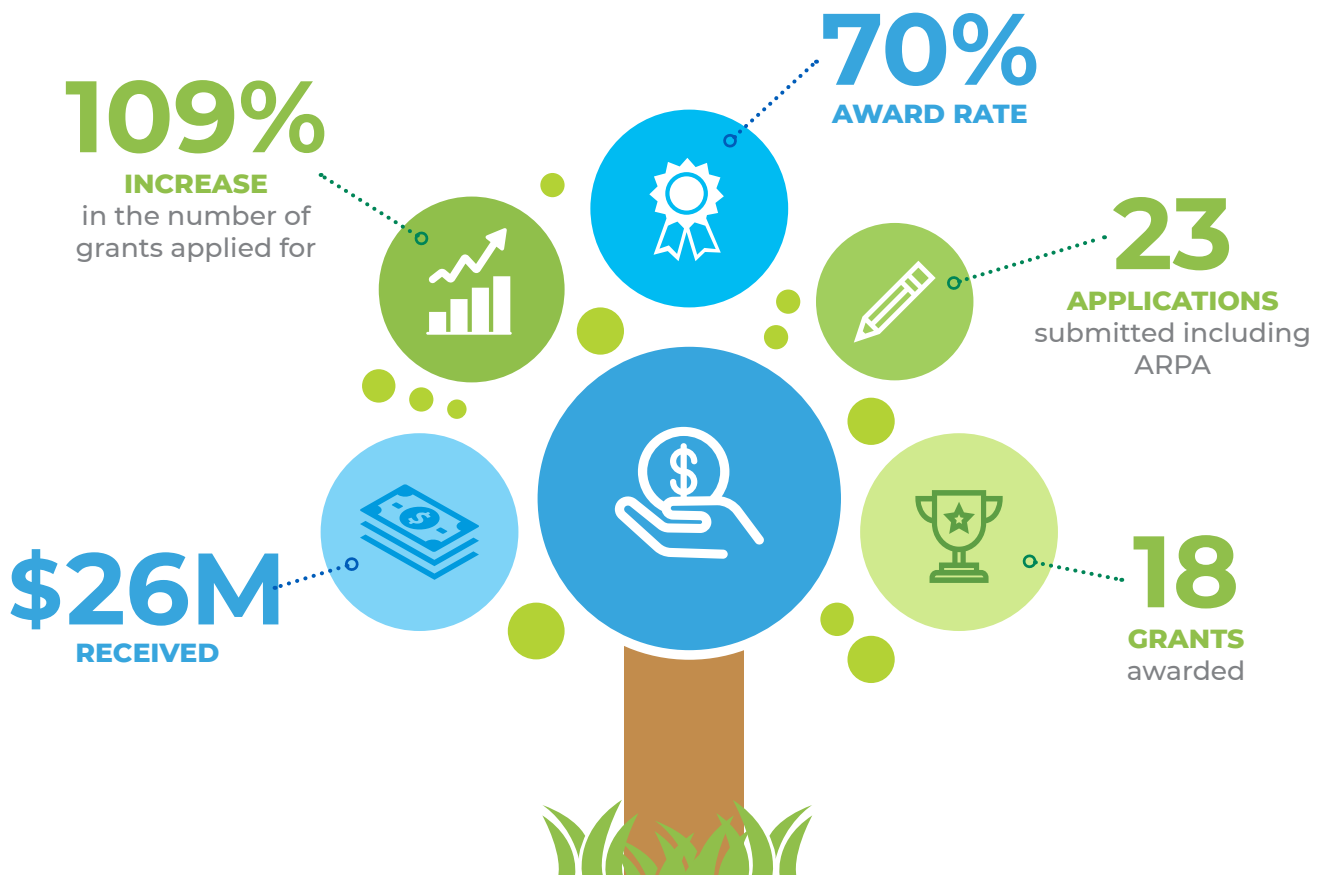
40,563
GUEST INTERACTIONS
at Santa Rosa Plateau
trailheads

10 [Icon of people]
MEETINGS
SUPPORTED
Historic Board/
Commission

[Icon of magnifying glass]
5,253
PAGES
of historic files
digitized



'Chip' a box turtle at Hidden Valley Nature Center



Type of projects funded

- Development of new parks (Stagecoach Stop Park at Gilman Ranch)
- Trails (SAR Trail)
- Wildfire prevention (CalFire Wildfire Resilience)
- Infrastructure (paving projects, RJU Cottonwood Campground, Mayflower Sewer, Jurupa Ditch)
- Equitable access to parks (Lakeland Village River Ramblers)
- Ranger Safety equipment (bulletproof vests)

Where is the money coming from?

- California State Parks
- State Coastal Conservancy
- Department of Justice
- County of Riverside (ARPA)



BALANCED SCORECARD

YEAR	FY 19-20	FY 20-21	FY 21-22		DASHBOARD
			TARGET	RESULTS	
CUSTOMER PERSPECTIVE					
Customer Satisfaction Rating	95%	96%	95%	85%	●
Marketing Touchpoints	5,071,752	5,629,564	5,500,000	7,637,451	●
Satisfaction Surveys Collected	-	2,344*	2,000	1,120	●
Occupancy Rate of Campgrounds	-	28%	26%	31%	●
Annual Education Program Participants	-	105,465*	>18,600	16,326	●
FINANCIAL PERSPECTIVE					
Fee based Revenue	\$11,100,000	\$8,175,737	\$8,100,000	\$8,864,772	●
CIP Met	39%	56%*	90%	87%	●
Operations Reserve	38%	62.4%	25%	74%	●
Expenditure Budget Target	82%	67%*	100%	87%	●
Value of Volunteer Hours	63,593*	\$2,387,755	>\$2,250,000	\$1,614,095	●
INTERNAL BUSINESS SUPPORT PERSPECTIVE					
Active Partnership Agreements	4	4	4	4	●
Acres Under Management	101,085	99,500	100,000	101,463	●
Park Rangers Per 10,000 acres	-	2.31*	2.63	2.16	●
Regional Trails Miles	175	180	185	185	●
CAPRA Standards Current	151	154	154	154	●
Tactics Completed	12*	14*	21	14	●
Recognition Events	2*	5	5	4	●
Staff Readiness Index	95%	91.6%	90%	82%	●
LEARNING & GROWTH PERSPECTIVE					
Preventable Employee Accidents	4	2	<5	2	●
Performance Evaluations on Time	95.4%	95%	100%	96%	●
Training Hours	2,092	1,180	2,000	2,122	●

● 90% or better than target

● 80% to 89% of target

● 79% or less than target

● Data not available or target not set

* Metrics impacted by Covid-19

A ♦ C ♦ T ♦ I ♦ O ♦ N ♦ S

ACCOMPLISHMENTS

CONNECTING

TEAMWORK

INNOVATION

OUTSTANDING SERVICE

NETWORKING

STEWARDSHIP

MISSION STATEMENT

To acquire, protect, develop, manage and interpret for the inspiration, use, and enjoyment of all people, a well-balanced system of park related places of outstanding scenic, recreational, and historic importance.

VISION

To be the regional leader in improving lives through people, parks, places and programs.



WWW.RIVCOPARKS.ORG

Parks Headquarters

4600 Crestmore Road, Jurupa Valley, CA 92509

951.955.4310

*Volunteers at Trail Clean up Day
at Box Springs Mountain Reserve.*